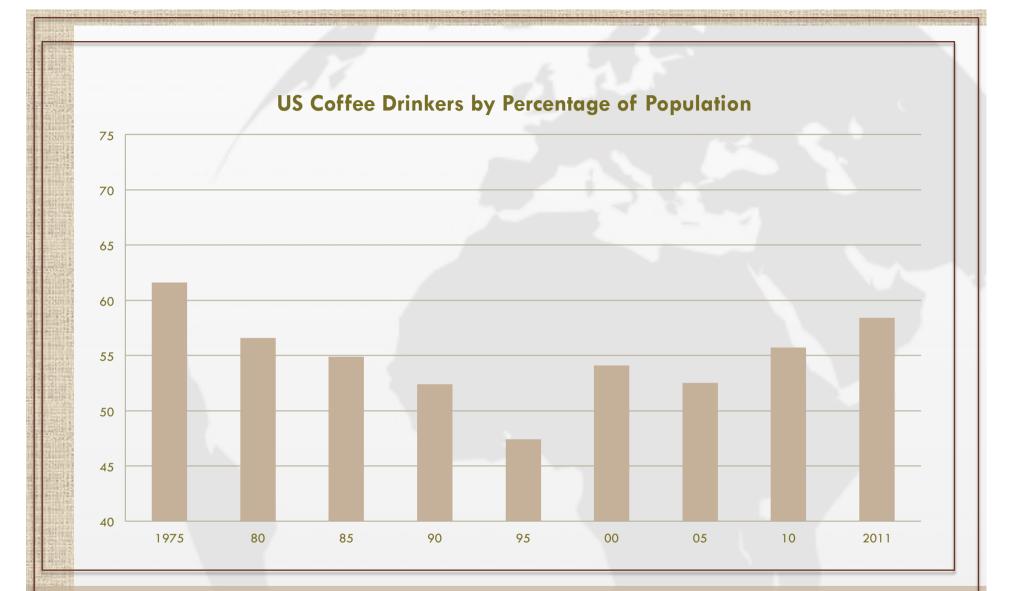
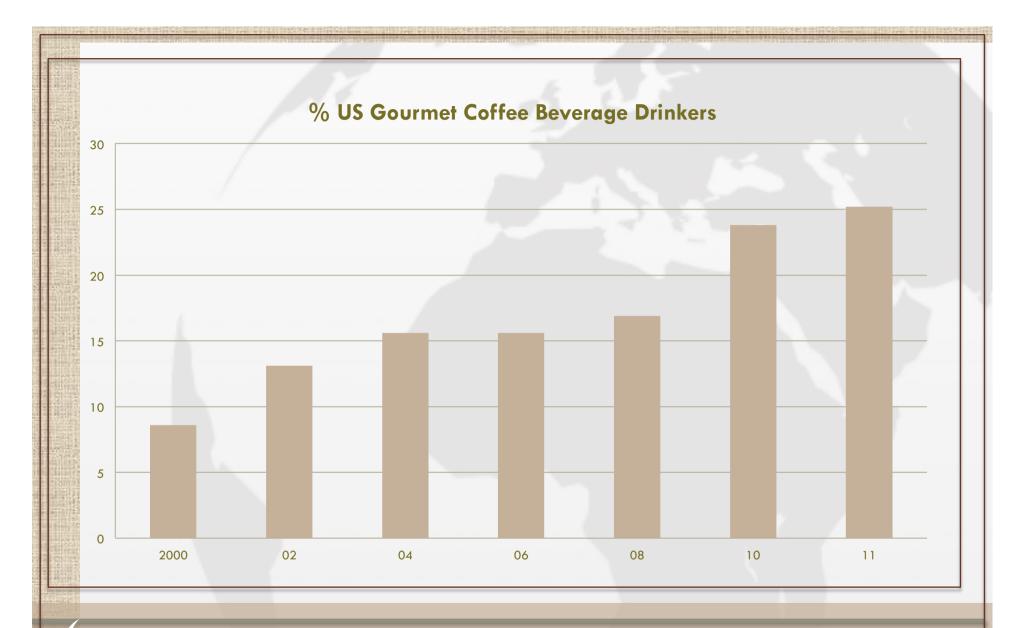


A look from the consumer side





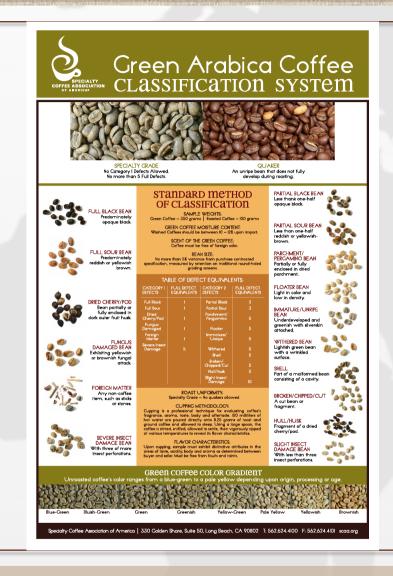






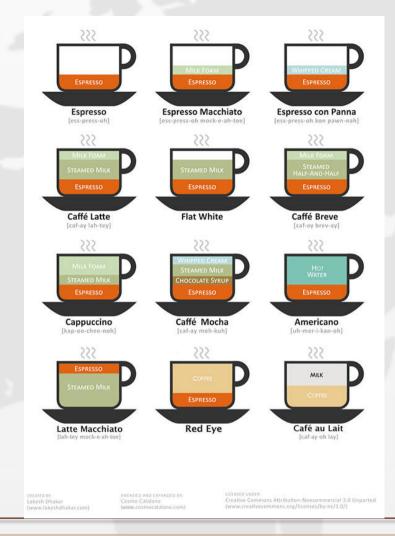
What is specialty coffee?

A coffee that has no defects and has a distinctive character in the cup - **SCAA**





Specialty coffee is defined as a crafted quality coffee-based beverage, which is judged by the consumer (in a limited marketplace at a given time) to have a unique quality, a distinct taste and personality different from, and superior to, the common coffee beverages offered. The beverage is based on beans that have been grown in an accurately defined area, and which meet the highest standards for green coffee and for its roasting, storage and brewing - SCAE









Research involving self identified specialty coffee consumers





Quality of Experience





Highly Emotional Connection

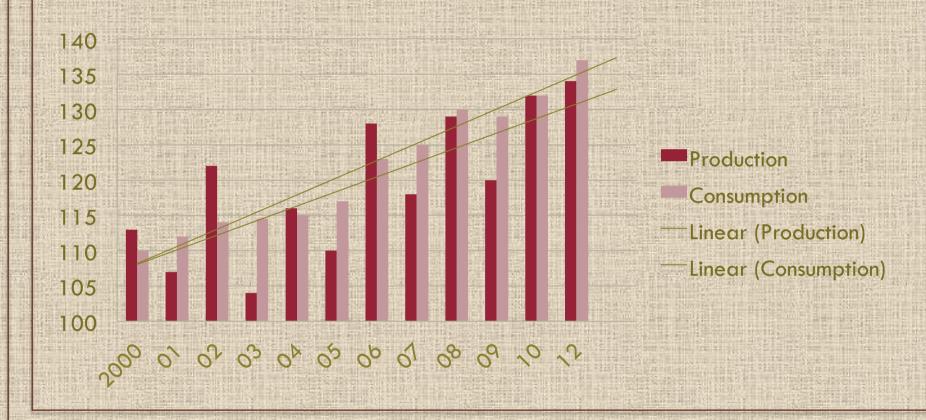




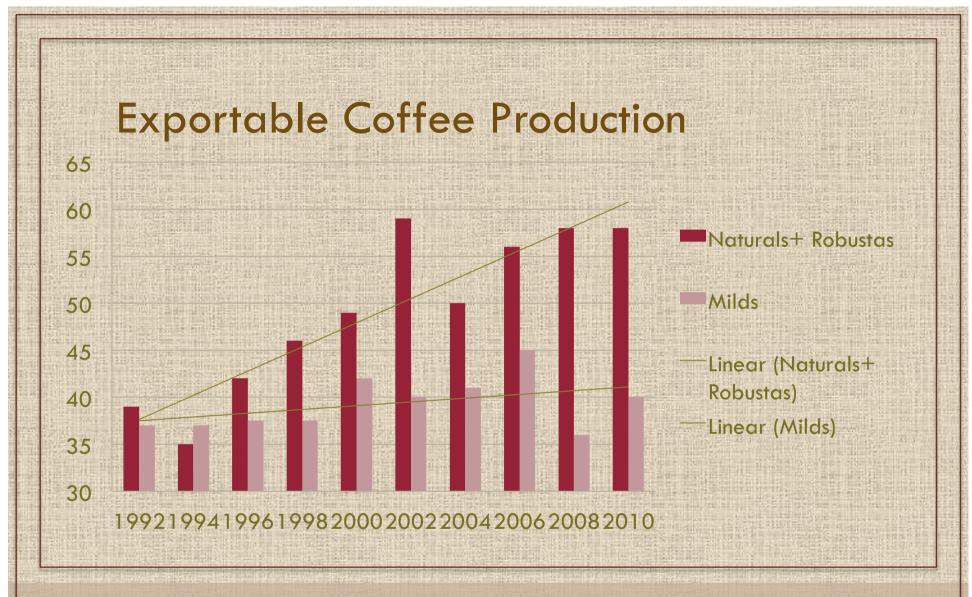
A look from the producer side













Learning From Experience

- Post 1975 frost prices rose dramatically and consumption declined slightly
- Roasters pursued lower basis costs with a variety of tactics
- Coffee quality suffered and consumption continued to decline
- Losses were not reversed for 15 years



Create Positive Coffee Experiences

- Raise value
- Increase quality
- Connect at an emotional level
- Preserve traditional coffee producers
- Invest in the future of all coffee

